

AIR LIFT
PERFORMANCE

Kit 78522

Volkswagen MKVII

Front Application

(for vehicles with 55mm lower strut diameter)



INSTALLATION GUIDE

For maximum effectiveness and safety, please read these instructions completely before proceeding with installation.

Failure to read these instructions can result in an incorrect installation.

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Introduction

Air Lift Performance thanks you for purchasing the most complete, fully engineered high-performance air suspension made for the Volkswagen MKVII. Read these installation instructions to correctly and safely set up the vehicle for a #lifeonair.

Air Lift assumes that the installer has the mechanical knowledge and ability to work on vehicle suspension systems and has basic tools necessary to complete the project. Special tools needed to complete the installation are noted on the *Installation Diagram* page.

Air Lift reserves the right to make changes and improvements to its products and publications at any time. For the latest version of this manual, contact Air Lift Performance at (800) 248-0892 or visit www.airliftperformance.com.

An Air Lift Performance air management system is highly recommended for this product. Learn more at air-lift.co/productlines.

NOTATION EXPLANATION

Hazard notations appear in various locations in this publication. Information which is highlighted by one of these notations must be observed to help minimize risk of personal injury or possible improper installation which may render the vehicle unsafe. Notes are used to help emphasize areas of procedural importance and provide helpful suggestions. The following definitions explain the use of these notations as they appear throughout this guide.



DANGER

INDICATES IMMEDIATE HAZARDS WHICH WILL RESULT IN SEVERE PERSONAL INJURY OR DEATH.



WARNING

INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH.



CAUTION

INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN DAMAGE TO THE MACHINE OR MINOR PERSONAL INJURY.

NOTE

Indicates a procedure, practice or hint which is important to highlight.

Important Safety Notices



WARNING

DO NOT INFLATE AIR SPRINGS WHILE OFF OF THE VEHICLE. DAMAGE TO ASSEMBLY MAY RESULT AND VOID WARRANTY.



CAUTION

DO NOT WELD TO OR MODIFY PERFORMANCE STRUTS/SHOCKS IN ANY WAY. DAMAGE TO UNIT MAY OCCUR AND WILL VOID WARRANTY.

Installation Diagram

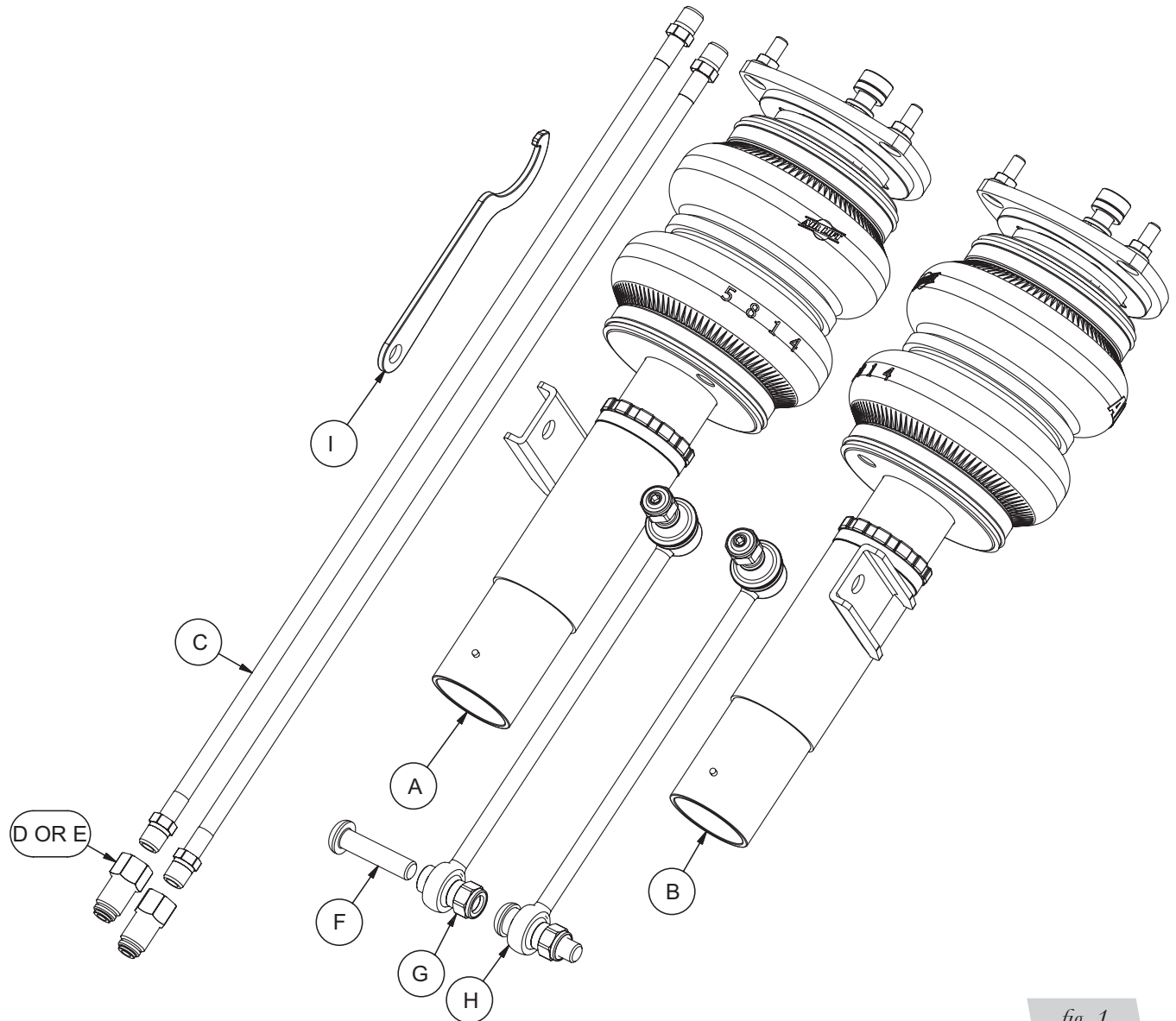


fig. 1

HARDWARE LIST

Item	Part #	Description	Qty
A	35310	ASM strut, MKVII front (55mm) right.....	1
B	35311	ASM strut, MKVII front (55mm) left.....	1
C	20997	Leader line, 1/4" ID	2
D*	21987	Union, 1/4" FNPT x 3/8" PTC, DOT.....	2
E	21810	Union, 1/4" FNPT x 1/4" PTC, DOT	2
F	17491	Male 12 x 1.25-50 button head cap screw...2	
G	18546	Nylon lock nut	2
H		End link, VW MKVII front	2
I		Spanner wrench.....	1

*1/4" FNPT x 3/8" PTC fittings are NOT included in this kit, but are available as a special order.



Missing or damaged parts? Call Air Lift customer service at (800) 248-0892 for a replacement part.

Installing the Air Suspension

PREPARING THE VEHICLE

1. Elevate and support the vehicle with a hoist or safety stands.
2. Remove the front wheel and support the hub assembly (Fig. 2).



fig. 2

REMOVAL OF STOCK SUSPENSION

1. Within the engine compartment, remove the weather-stripping from the plastic cowl cover (Figs. 3 & 4).



fig. 3

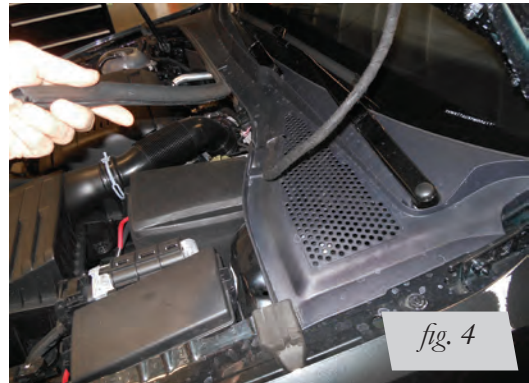


fig. 4

2. Remove both wiper arms (Figs. 5a-5c).



fig. 5a



fig. 5b

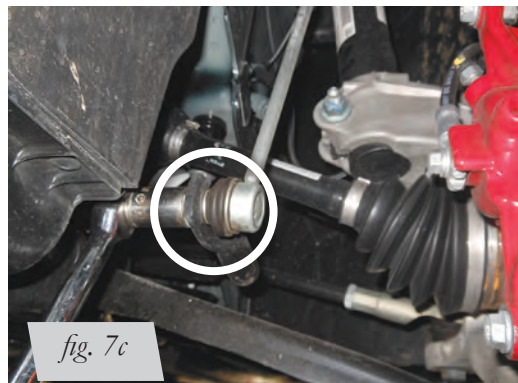


fig. 5c

3. Unclip the hose from the cowl cover and remove both sections of cover from the vehicle (Figs. 6a-6d).



4. Remove the stabilizer bar end link from the strut and bar (Figs. 7a-7d).



5. Remove the axle bolt from the bearing hub (Figs. 8a & 8b).

*fig. 8a**fig. 8b*

6. Remove the lower strut pinch bolt (Fig. 9).

*fig. 9*

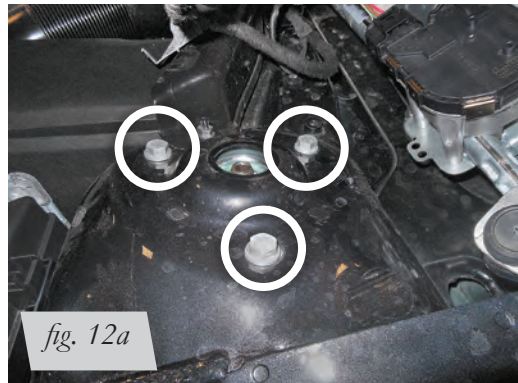
7. Support the hub assembly and remove the three lower ball joint bolts (Fig. 10).

*fig. 10*

8. Rotate the hub and remove the axle from the bearing. Support the axle and slide the hub down from the strut (Fig. 11).

*fig. 11*

9. Unbolt the three upper strut mount bolts and remove the strut from the vehicle (Figs. 12a & 12b).

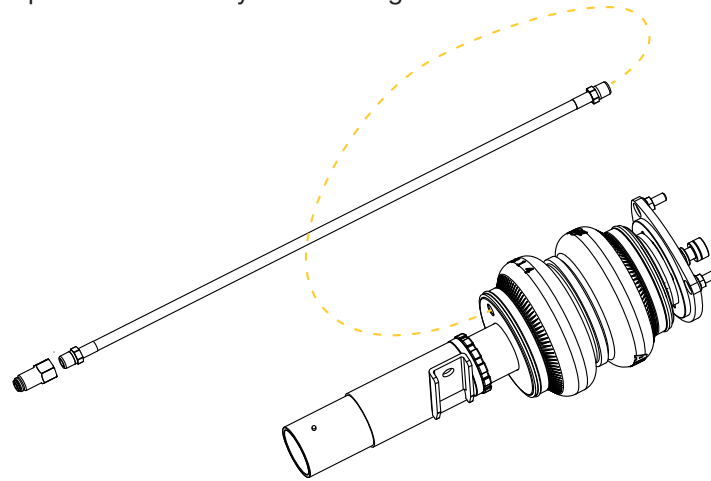


10. Insert the axle through the bearing (Fig. 13a), reattach the axle bolt and three lower ball joint nuts (Fig. 13b). Torque ball joint nuts to 60Nm (44 lb.-ft.) Thread the axle bolt in place (Fig. 13c). See torque specifications (page 10) for axle bolt values.



INSTALLING THE KIT COMPONENTS

1. Install the leader line into the air spring (Fig. 14) with thread sealant, torque 1 3/4 turns beyond hand-tight. Attach the desired air fitting to the leader line with thread sealant, torque 1 3/4 turns beyond hand-tight.

*fig. 14*

2. Attach the strut camber plate to the chassis (Figs. 15a & 15b). Torque nuts to 27Nm (20 lb.-ft.).

*fig. 15a**fig. 15b*

3. Lift the hub assembly, sliding over the strut lower mount with the locating pin between the clamp area (Fig. 16a). With the lower mount fully seated (Fig. 16b), install the lower clamp bolt (Fig. 16c). Torque to 70Nm (52 lb.-ft.).

*fig. 16a**fig. 16b**fig. 16c*

4. Insert the supplied bolt (F) through the stabilizer bar with the bolt head inboard toward the engine compartment. Slide the supplied end link (H) with spacer on each side of the rod end onto the bolt. Thread the nut onto the bolt and torque to 65Nm (48 lb.-ft.) (Fig. 17).

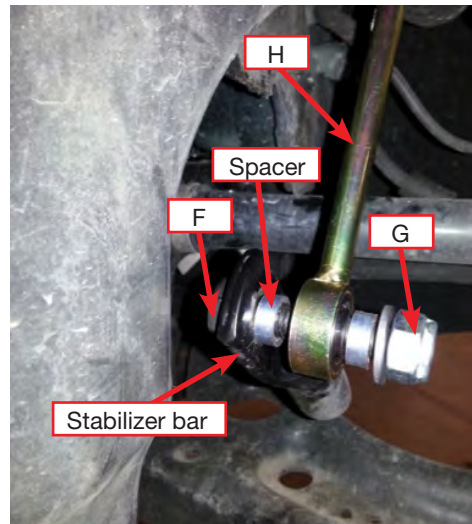


fig. 17

5. Attach the end link stud to the end link tab on the strut (Fig. 18). Torque to 65Nm (48 lb.-ft.).



fig. 18

ROUTING THE AIR LINES

1. Fully compress the suspension using a jack. With the suspension compressed, review the best routing for the air line that is clear of all suspension and steering components.
2. Routing should allow for the suspension to extend and steer without kinking, pulling the line tight or rubbing on other components. Following the brake line routing is often a good place to start. Check clearances to all other components.



AFTER INSTALLATION, ENSURE ALL ORIGINAL EQUIPMENT VEHICLE SAFETY FEATURES ARE PROPERLY CALIBRATED BY A QUALIFIED TECHNICIAN. CHANGING VEHICLE HEIGHT MAY AFFECT FUNCTIONING OF SAFETY SENSORS AND CAMERAS.

Before Operating

SETTING THE RIDE HEIGHT

Read the User Guide that came with this kit to set up the suspension.

Torque Specifications		
Location	Nm	lb.-ft.
Camber plate to chassis	27	20
Lower strut clamp bolt	70	52
Stabilizer end link to bar	65	48
Stabilizer end link to strut	65	48
Camber adjustment bolt	15	11
Ball joint to control arm	60	44
Axle bolt (12 point without ribs)	200	148
Axle bolt (12 point with ribs)	70 + 90 degrees	52 + 90 degrees
Forward control arm to sub-frame bushing bolt	70 + 180 degrees	52 + 180 degrees
Wheel studs	120	89
Braided air line threads	1 3/4 turns beyond hand-tight	

Table 1

Suggested Driving Air Pressure	Maximum Air Pressure
45-55 PSI (3.1-3.8BAR)	125 PSI (8.6BAR)
FAILURE TO MAINTAIN ADEQUATE MINIMUM PRESSURE (OR PRESSURE PROPORTIONAL TO LOAD) MAY RESULT IN EXCESSIVE BOTTOMING OUT AND WILL VOID THE WARRANTY.	

Table 2

INSTALLATION CHECKLIST

- ☐ **Clearance** — Inflate the air springs to 75-90 PSI (5.2-6.2BAR) and make sure there is at least 1/2" (13mm) clearance from anything that might rub against the air spring. This should be checked with the air spring fully inflated and fully deflated.
- ☐ **Leak** — Inflate the air springs to 75-90 PSI (5.2-6.2BAR) and check all connections for leaks. All leaks must be eliminated before the vehicle is road tested.
- ☐ **Heat** — Be sure there is sufficient clearance from heat sources, at least 6" (152mm) from air springs and air lines. If a heat shield was included in the kit, install it. If there is no heat shield, but one is required, call Air Lift customer service at **(800) 248-0892**.
- ☐ **Fastener** — Recheck all bolts for proper torque.
- ☐ **Road** — Inflate the air springs to recommended driving pressures (Table 2). Drive the vehicle 10 miles (16km) and recheck for clearance, loose fasteners and air leaks.
- ☐ **Operating instructions** — If professionally installed, the installer should review the operating instructions with the owner. Be sure to provide the owner with all paperwork that came with the kit.

DAMPING ADJUSTMENT

Suspension damping is a matter of compromise. Setting it too stiff will make the ride feel jarring. In addition, if the suspension is too stiff, the tires will lose contact with the road, reducing control and power delivery. On the other hand, if the suspension is too soft, the car can experience brake dive and excessive bouncing. The sweet spot lies somewhere in the middle. Air Lift dampers have a range of adjustment, which allows the driver to tune the ride and handling to his or her preferences.

Air Lift recommends damper and air pressure settings for every vehicle kit, but it is impossible to consider every situation. For example, even though Air Lift kits replace the dampers and springs, vehicles with sport-tuned suspensions might have stiffer bushings, larger anti-roll bars, bigger wheels, wider tires, etc. These settings may need to be adjusted to different vehicles and driving characteristics.

1. The dampers in this kit have 30 settings, or "clicks," of adjustable compression and rebound damping characteristics. Damping is changed through the damper rod using the supplied adjuster (Figs. 19 & 20) or an 3mm hex key (not included).
2. Turn the adjuster clockwise (H) and the damping settings are hardened, reducing oscillations and body motion. Turn the adjuster counterclockwise (S) and the damping is softened.
3. Each damper in this kit is preset to "-15 clicks." This means that the damper is adjusted 15 clicks away from full stiff, which starts at 0. Counting up from full stiff is the preferred method of keeping track of, or setting, damping. This setting was developed on a 2015 Volkswagen GTI.

*fig. 19**fig. 20*

Limited Warranty and Return Policy

Air Lift Company provides a 1-year limited warranty to the original purchaser of Air Lift Performance damper kits from the date of original purchase, that the products will be free from defects in workmanship and materials when used on vehicles as specified by Air Lift Company and under normal operating conditions, subject to the requirements and exclusions set forth in the full Limited Warranty and Return Policy that is available online at **www.airliftperformance.com/warranty**.

For additional warranty information contact Air Lift Company customer service.

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Need Help?

Contact Air Lift Company customer service department by calling (800) 248-0892. For calls from outside the USA or Canada, dial (517) 322-2144.



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Thank you for purchasing Air Lift Performance products!



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Kit 78648

VW MKVII Twist Beam

Rear Application



INSTALLATION GUIDE

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A. Introduction

Air Lift Performance thanks you for purchasing the most complete, fully engineered high-performance air suspension made for the Volkswagen MKVII twist beam-style rear suspension. Read these installation instructions to correctly and safely set up the vehicle for a #lifeonair.

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INDICATES HAZARDS OR UNSAFE PRACTICES WHICH COULD RESULT IN DAMAGE TO THE MACHINE OR MINOR PERSONAL INJURY.

NOTE

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B. Important Safety Notices



DO NOT INFLATE AIR SPRINGS WHILE OFF OF THE VEHICLE. DAMAGE TO ASSEMBLY MAY RESULT AND VOID WARRANTY.



DO NOT WELD TO, OR MODIFY PERFORMANCE STRUTS/SHOCKS IN ANY WAY. DAMAGE TO UNIT MAY OCCUR AND WILL VOID WARRANTY.

C. Installation Diagram

SPECIAL TOOLS REQUIRED

Description.....	Qty
Grinding or cutting tool	1
Adjustable face spanner wrench.....	1 (not included)

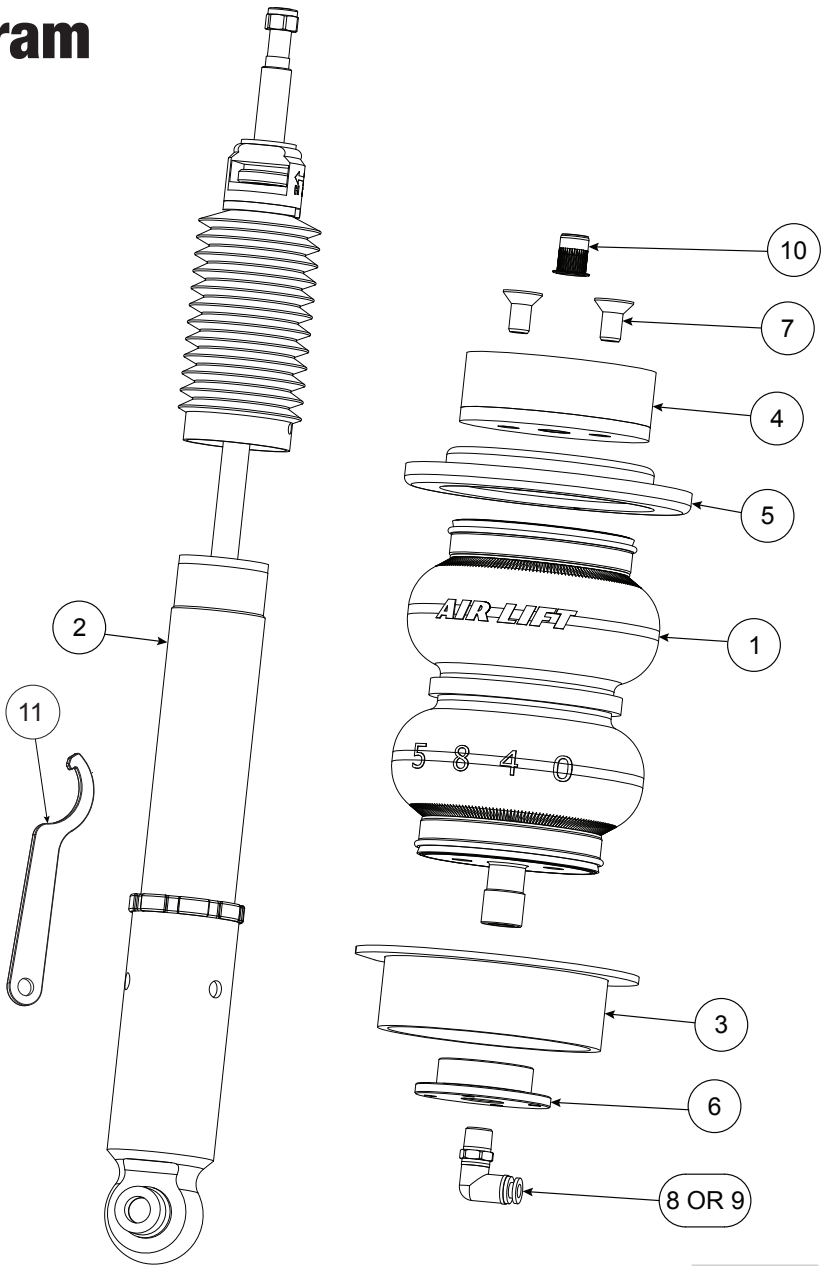


fig. C.1

HARDWARE LIST

Item	Part #	Description	Qty
1	58588	Air spring, 2B5, center port, stem	2
2	26816	VW MKVII twist beam shock	2
3	03970	Lower bracket.....	2
4	07970	Upper bracket.....	2
5	11803	Roll plate.....	2
6	13992	Centering spacer	2
7	17215	3/8"-24 Flathead socket cap screws...	4
8	21779	1/4" MNPT x 1/4" PTC elbow.....	2
9	21851	1/4" MNPT x 3/8" PTC elbow.....	2
10	18585	3/8"-16 rivet nut.....	2
11		Spanner wrench.....	1



Missing or damaged parts? Call Air Lift customer service at (800) 248-0892 for a replacement part.

D. Installing the Air Suspension

NOTE

See important safety notices on page 2.

REMOVAL OF SUSPENSION

1. Raise the back of the vehicle with a jack and support the chassis with jack stands or raise on a hoist, then remove the wheels and the fender liner (Figs. D.1 & D.2). Support the hub with a jack.



fig. D.1



fig. D.2

2. Remove the lower shock bolt, followed by the upper shock bolts (Figs. D.3, D.4, & D.5). Repeat for the other side.



fig. D.3



fig. D.4



fig. D.5

3. Remove the shocks on both sides to lower the twist beam, allowing for spring removal.

4. Remove the coil spring isolator retainer clips and the coil springs from the lower spring pockets (Figs. D.6, D.7 & D.8).



fig. D.6



fig. D.7



fig. D.8

INSTALLING THE AIR SUSPENSION

1. Lower the twist beam, supporting it with a jack, allowing for sufficient space to drill into the upper mount.



CAUTION

BE CAREFUL NOT TO OVER-EXTEND THE BRAKE HOSE OR WHEEL SPEED SENSOR LINE.

2. Use a drill with a 17/32" drill bit to increase size of upper mount hole (Fig. D.9).



fig. D.9

3. Install a rivet nut in the upper mount hole using the supplied rivet nut tool (Fig. D.10), which is included in the hardware pack. See the instructions included with the rivet nut tool.



fig. D.10

4. Modify the spring pocket on the twist beam by cutting, grinding or bending the metal to increase clearance to the air spring (Fig. D.11).

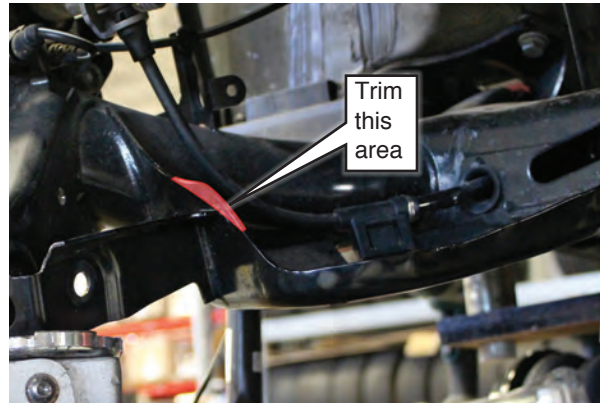


fig. D.11

5. Set the lower bracket in the spring pocket with the flat edge against the rear of the pocket (Figs. D.12 & D.13).

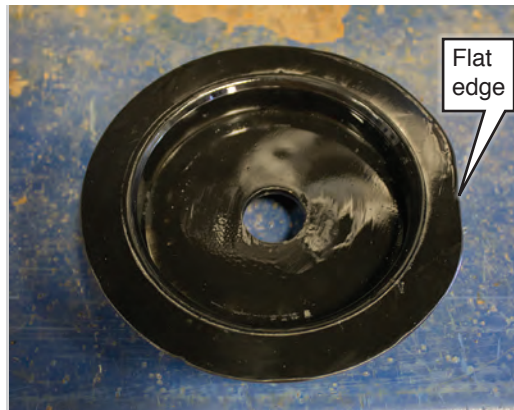


fig. D.12

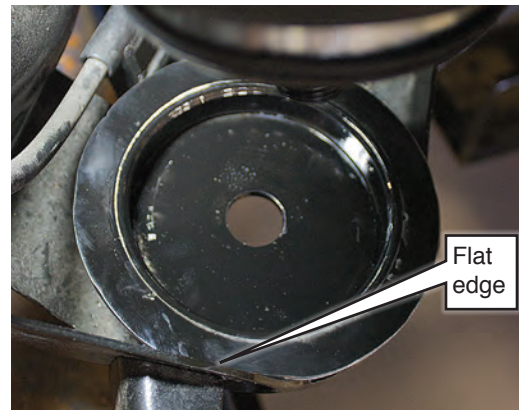


fig. D.13

6. Spin the air spring with the upper roll plate (already assembled) into the rivet nut until the mount is tight against the vehicle frame member. Do not tighten with a wrench (Figs. D.14 & D.15).



fig. D.14



fig. D.15

7. Raise the axle, making sure to align the air spring stem so that it goes into the hole in the lower spring pocket (Fig. D.16 & D.17).



fig. D.16

8. Spin the centering spacer onto the air spring stem on the bottom of the spring pocket and tighten it with an adjustable face spanner wrench (Figs. D.17, D.18 & D.19).



fig. D.17



fig. D.18



fig. D.19

9. Install the air fitting into the air spring stem. Tighten 1 3/4 turns past hand-tight (Fig. D.20).



fig. D.20

10. Remove the upper shock mount from the stock shock. Then remove the dust cover and jounce bumper. They are not used. Install the shock mount on the Air Lift Performance shock. Torque the shock nut to 18 lb.-ft. (25 Nm) (Figs. D.21 & D.22).

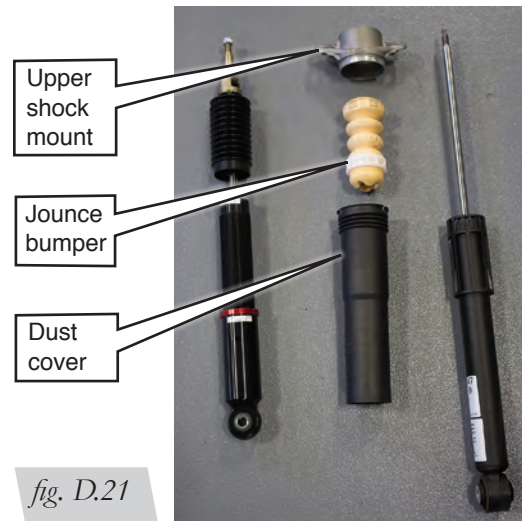


fig. D.21



fig. D.22

11. Set the shock in the lower shock mount, then install the shock bolt and torque to 132 lb.-ft. (180 Nm) + 45 degrees (Figs. D.23 & D.24).



fig. D.23



fig. D.24

11. Install bolts for upper shock mount and torque to 36 lb.-ft. (50 Nm) + 45 degrees (Fig. D.25).



fig. D.25

NOTE

The manufacturer recommends installing new upper shock bolts rather than reusing the old ones.

ROUTING THE AIR LINES

1. Fully compress the suspension using a jack. With the suspension compressed, review the best routing for the air line that is clear of all suspension components and axle.
2. Routing should allow for the suspension to extend without kinking or pulling the line tight or rubbing on other components. Following the brake line routing is often a good place to start. Check clearances to all other components.

E. Before Operating

SETTING THE RIDE HEIGHT

1. With the suspension fully compressed, take a measurement from the fender to a chosen reference point – typically the center of the axle. Record this measurement as max compression (MC).
2. Cycle the suspension to max extension (ME) and record the measurement from the fender to the same reference point.
3. Add ME and MC, then divide the total by 2. Set the suspension to this point. This position will give 50% stroke in either direction and is a starting point for ride height. (Fig. E.1)

Formula for Calculating Ride Height

$$(ME+MC) \div 2 = \text{MID STROKE}$$

fig. E.1

4. With the suspension at this position, loosen, then re-torque the lower control arm bolts to manufacturer's specifications (Table 1):

Torque Specifications		
Location	Nm	Lb.-ft.
Shock nut	25	18
Upper shock mount bolts	50 + 45 degrees	36 + 45 degrees
Lower shock mount bolt	180 + 45 degrees	132 + 45 degrees
Wheel studs	120	88
Air fitting	1 3/4 turns beyond hand tight	

Table 1

Suggested Driving Air Pressure	Maximum Air Pressure
55 PSI	125 PSI
FAILURE TO MAINTAIN ADEQUATE MINIMUM PRESSURE (OR PRESSURE PROPORTIONAL TO LOAD) MAY RESULT IN EXCESSIVE BOTTOMING OUT AND WILL VOID THE WARRANTY.	

Table 2

CHECK FOR BINDING

1. Inflate and deflate the system (do not exceed 125 PSI) to check for clearance or binding issues. With the air springs deflated, check clearances on everything so as not to pinch brake lines, vent tubes, etc. Clear lines if necessary.
2. Inflate the air springs to 75-90 PSI and check all connections for leaks.
3. Please continue by reading the Product Use, Maintenance and Servicing section.



CAUTION

IF THE DAMPERS ARE ADJUSTED TO A SHORTER LENGTH, IT MAY BE POSSIBLE TO PINCH THE REAR BRAKE LINE BETWEEN THE AXLE AND THE BODY WHEN FULLY DEFLATED. PLEASE CHECK FOR CLEARANCE.

DAMPING ADJUSTMENT

Suspension damping is a matter of compromise. Setting it too stiff will make the ride feel jarring. In addition, if the suspension is too stiff, the tires will lose contact with the road, reducing control and power delivery. On the other hand, if the suspension is too soft, the car can experience brake dive and excessive bouncing. The sweet spot lies somewhere in the middle. Air Lift dampers have a range of adjustment, which allows the driver to tune the ride and handling to his or her preferences.

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2. Turn the adjuster clockwise (H) and the damping settings are hardened, reducing oscillations and body motion. Turn the adjuster counterclockwise (S) and the damping is softened.
3. Each damper in this kit is preset to “-16 clicks.” This means that the damper is adjusted 16 clicks away from full stiff, which starts at 0. Counting up from full stiff is the preferred method of keeping track of, or setting, damping. This setting was developed on a 2015 Volkswagen Golf Sportwagen TDI.

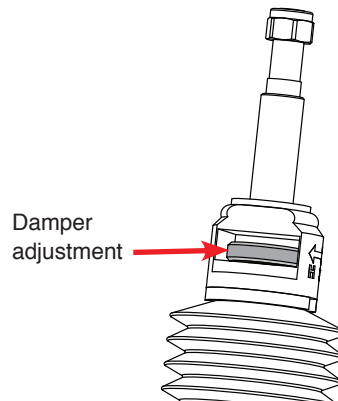


fig. E.2

ALIGNING THE VEHICLE

1. Set the vehicle to the height at which it will most often be driven.
2. If the ride height is lower than stock, Air Lift recommends loosening all pivot points (bolts, nuts) on any control arm, strut arm or radius rod that contains bushings. Once they have been loosened, re-torque to stock specifications (Table 1).

NOTE

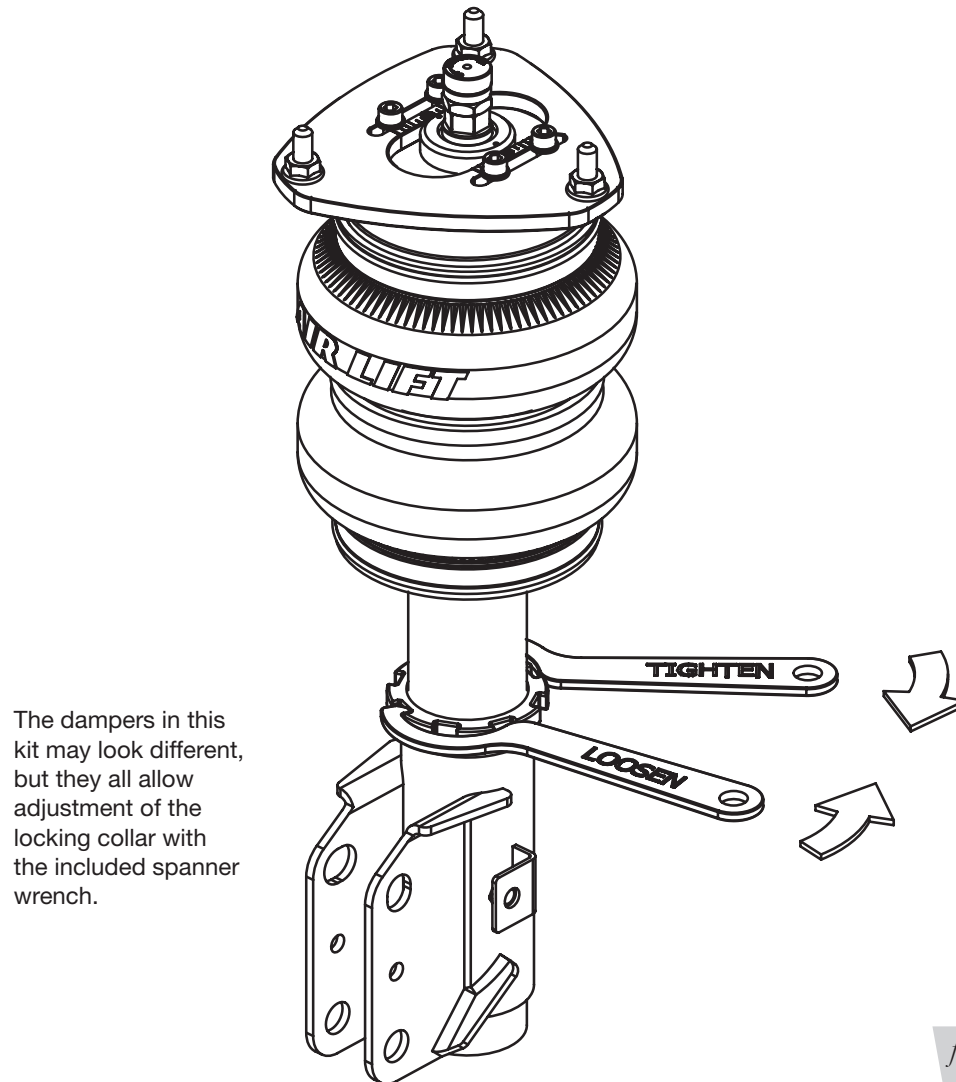
It may be necessary to cycle the suspension to loosen the bushing from its mount. This will help re-orient the bushing at its new position based on the chosen ride height.

3. Get a shop alignment of the vehicle at the new chosen ride height.

ADJUSTING EXTENDED OR DROP HEIGHT USING LOWER MOUNT

These dampers have been pre-set at the factory to provide maximum drop height while maintaining adequate tire clearance to the air spring. If you wish to gain more extended height (lift), which is the same as reducing drop height, or want to lower the chassis further and there is still adjustment available at the lower mount, please use the following procedure:

1. Support the vehicle with jack stands or a hoist at approved lifting points.
2. Remove the wheel.
3. Using the supplied spanner wrench, loosen the locking collar (Fig. E.3).



4. Deflate the air spring to 0 PSI on the corner you are adjusting.
5. Disconnect lower mount from suspension.
6. Spin the lower mount to the desired location.

NOTE

Not all models will have further drop height available.

7. Re-install lower mount to suspension and torque fasteners.
8. Tighten the lower locking collar to the lower mount using significant force.



CAUTION

WHEN ADJUSTING HEIGHT UPWARD, MAKE SURE THAT THE DAMPER BODY ENGAGES ALL THE THREADS OF THE LOWER MOUNT (FIG. E.4). WHEN ADJUSTING DOWNWARD, MAKE SURE THERE IS ADEQUATE AIR SPRING CLEARANCE TO THE TIRE/WHEEL ASSEMBLY. CLEARANCE MUST BE CHECKED WITH SYSTEM FULLY DEFLATED AS WELL AS FULLY INFLATED TO ENSURE THAT NO RUBBING OCCURS. FAILURE TO MAINTAIN ADEQUATE CLEARANCE CAN RESULT IN AIR SPRING FAILURE AND WILL NOT BE COVERED UNDER WARRANTY.



CAUTION

DO NOT ADJUST HEIGHT BY SPINNING AIR SPRING ON DAMPER! DOING SO MAY CAUSE AN AIR LEAK AND COMPROMISE THE ASSEMBLY.

FOR STRUTS:

FOR SHOCKS:

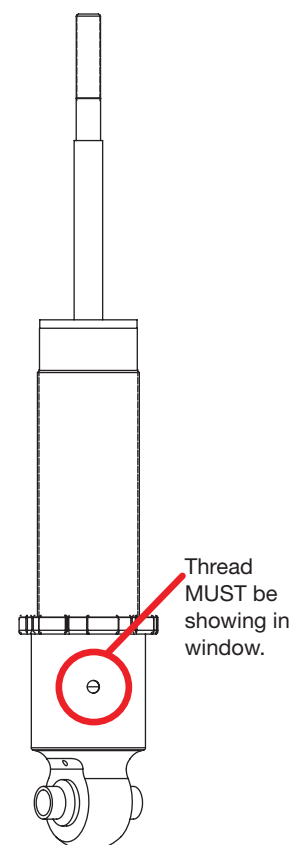
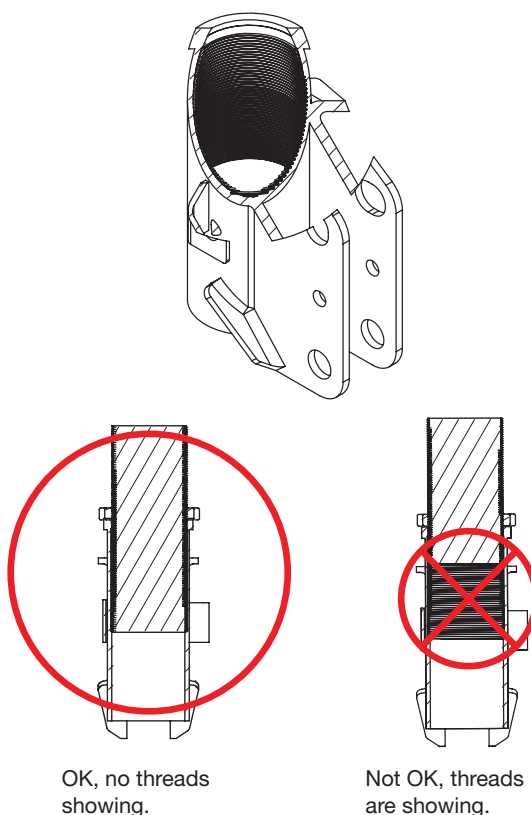


fig. E.4

INSTALLATION CHECKLIST

- ☐ **Clearance** — Inflate the air springs to 75-90 PSI and make sure there is at least 1/2" clearance from anything that might rub against the air spring. This should be checked with the air spring fully inflated and fully deflated.
- ☐ **Leak** — Inflate the air springs to 75-90 PSI and check all connections for leaks. All leaks must be eliminated before the vehicle is road tested.
- ☐ **Heat** — Be sure there is sufficient clearance from heat sources, at least 6" for air springs and air lines. If a heat shield was included in the kit, install it. If there is no heat shield, but one is required, call Air Lift customer service at **(800) 248-0892**.
- ☐ **Fastener** — Recheck all bolts for proper torque.
- ☐ **Road** — Inflate the springs to recommended driving pressures. Drive the vehicle 10 miles and recheck for clearance, loose fasteners and air leaks.
- ☐ **Operating instructions** — If professionally installed, the installer should review the operating instructions with the owner. Be sure to provide the owner with all paperwork that came with the kit.

POST-INSTALLATION CHECKLIST

- ☐ **Overnight leak down test** — Recheck air pressure 24 hours after installation and driving of the vehicle. If the pressure has dropped more than 5 PSI, there is a leak that must be fixed.
- ☐ **Air pressure requirements** — It is important to understand the air pressure requirements of the air spring system. Regardless of load, the air pressure should always be adjusted to maintain adequate ride height at all times while driving.
- ☐ **Thirty-day or 500-mile test** — Recheck the air spring system after 30 days or 500 miles, whichever comes first. If any part shows signs of rubbing or abrasion, the source should be identified and moved, if possible. If it is not possible to relocate the cause of the abrasion, the air spring may need to be remounted. If professionally installed, the installer should be consulted. Check all fasteners for tightness.

F. Use, Maintenance and Servicing

1. An Air Lift air management system is strongly recommended for this product, but it is possible to operate without one. The air lines can be routed to Schrader valves for use with a separate air compressor. Air lines and Schrader valves are not included with Air Lift Performance kits and would need to be purchased separately. To learn more Air Lift management systems visit air-lift.co/productlines.
2. Check the air pressure before driving.



CAUTION

SHOULD IT BECOME NECESSARY TO RAISE THE VEHICLE BY THE FRAME, MAKE SURE THE CONTROL SYSTEM IS TURNED OFF BEFORE LIFTING.

TUNING THE AIR PRESSURE

Pressure determination comes down to three things — level vehicle, ride comfort and stability.

1. Level vehicle

Depending on load, it is possible one side will need more pressure than the other to level the vehicle.

2. Ride comfort

If the vehicle has a harsh ride, it may be due to either too much pressure or not enough causing frequent bottoming. Also, riding the vehicle at the top, or close to the top of the available stroke will cause a very uncomfortable ride due to a lack of rebound travel. This situation should be avoided for driving any significant distance. Try different pressures to determine the best ride comfort. See Air Lift suggested driving air pressure for this vehicle (Table 2).

3. Stability

Stability translates into safety and should be the priority, meaning the driver may need to sacrifice a perfectly level and comfortable ride. Stability issues include roll control, bounce, dive during braking and sponginess. Tuning out these problems usually requires additional air pressure, damping or both.

G. Troubleshooting Guide

PROBLEM	CAUSE	SOLUTION
Air spring won't maintain pressure.	Leak at fitting, air line not cut properly or damage to air line during installation.	Find location of leak by spraying listed components with soapy water solution and look for bubbles. Tighten air fitting, re-cut air line or replace damaged components.
	Leak at lower O-ring on damper if air spring is over the damper.	Spray bottom of air spring with soapy water solution and look for bubbles. Contact Air Lift customer service at (800) 248-0892 to determine if component should be replaced.
Knocking noise when hitting bumps.	Loose suspension component such as locking collar on damper.	Tighten lower locking collar with significant force, check and tighten suspension components to factory specs at desired ride height.
	Driving vehicle too close to maximum extension.	Check current ride height and compare to maximum height. If there is less than 1" (25mm) difference, reduce air pressure to lower ride height.
		Lengthen strut or shock to increase available up travel.
Suspension bottoms out.	Air pressure is too low, causing air springs to bottom out.	Raise air pressure.
The ride is too bouncy.	Air pressure is too high, causing air springs to be too stiff.	Lower air pressure and adjust damper length if necessary to achieve proper ride height.
	Damping is inadequate.	Increase damping with adjusters.
The ride is too soft or floaty.	Damping is inadequate.	
The ride is too harsh.	Excessive damping.	Reduce damping with adjusters.

TIPS FOR INSTALLING AIR LINES

When cutting air lines, use a sharp knife or a hose cutter and make clean, square cuts (Fig. G.1). Do not use scissors or wire cutters because these tools will deform the air line, causing it to leak around fittings. Do not cut the lines at an angle.

Do not bend the 1/4" hose at a radius of less than 1" and do not put side load pressure on fitting. The hose should be straight beyond the fitting for 1" before bending.

Inspect hose for scratches that run lengthwise on hose prior to installation. Contact Air Lift customer service at (800) 248-0892 if the air line is damaged.



To watch a video demonstrating proper air line cutting, go to air-lift.co/cuttingairline

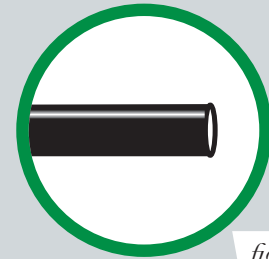


fig. G.1



CHECKING FOR LEAKS

1. Inflate the air spring to at least 80 PSI.
2. Spray all connections with a solution of 1/5 liquid dish soap and 4/5 water. Spot leaks easily by looking for bubbles in the soapy water.
4. Check the air pressure again after 24 hours. A 2-4 PSI loss after initial installation is normal. Retest for leaks if the loss is more than 5 PSI.

FIXING LEAKS

1. **Air line to PTC fitting:** Try pushing the air line firmly into the fitting to ensure it is properly seated. If leak persists, deflate the spring and remove the air line by pushing the collar toward the fitting body and pulling firmly on the air line. Trim 1" off the end of the air line making sure the cut is clean and square. Reinsert air line firmly into fitting and pull back on the air line to make sure it is seated.
2. **Threaded connection:** If possible, tighten the fitting another half turn. If the leak persists, deflate spring, remove fitting and re-coat threads with thread sealant. Reinstall to hand tight and then use wrench to finish tightening an additional 1 3/4 turns.
3. **Air spring O-ring seal:** If a leak is found at the upper or lower air spring seal on a strut or shock, contact Air Lift customer service at (800) 248-0892.

Notes

Notes

Limited Warranty and Return Policy

WHAT THIS WARRANTY COVERS

Air Lift Company, for all Air Lift Performance products, except its Air Lift Performance 3H™ and 3P™ systems, warrants to the original purchaser for a period of one year from the date of original purchase that the Air Lift Performance damper kits will be free from defects in workmanship and materials for the normal expected life of the part when used on cars and trucks as specified by Air Lift Company and under normal operating conditions, subject to the requirements and exclusions set forth below.

Air Lift Company provides a Limited Lifetime Warranty to the original purchaser of its Air Lift Performance 3H™ and 3P™ Control/Air Management Systems, that the Air Lift Performance products will be free from defects in workmanship and materials for the normal expected life of the part when used on cars and trucks as specified by Air Lift Company and under normal operating conditions, subject to the requirements and exclusions set forth below.

WHAT THIS WARRANTY DOES NOT COVER

The warranty does not apply to products that have been improperly applied, improperly installed, or which have not been maintained in accordance with installation instructions furnished with all products. This warranty does not apply and is void if damage or failure is caused by: accident, abuse, misuse (including but not limited to racing or off-road activities or commercial use), abnormal use, faulty installation, liquid contact, fire, earthquake or other external cause; operating the product outside Air Lift Company's instructions, specifications or guidelines; or service, alteration, maintenance or repairs performed by anyone other than Air Lift Company to the product from its purchased condition. This warranty also does not apply to: Universal Air (Fabricator Kits), consumable parts, such as batteries; cosmetic damage, including but not limited to scratches or dents; defects caused by normal wear and tear or otherwise due to the normal aging of the product, or if any serial or identification number has been removed or defaced from the product. Air Lift Company reserves the right to change the design of any product without assuming any obligation to modify any product previously manufactured.

LIMITATION OF LIABILITY

To the extent permitted by law, this warranty and the remedies set forth herein are exclusive and in lieu of all other warranties, remedies and conditions, whether oral, written, statutory, express or implied. AIR LIFT COMPANY DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS TO THE EXTENT PERMITTED BY LAW. To the extent such warranties cannot be disclaimed, such implied warranties shall apply only for the warranty period specified above. Please note that some states do not allow limitation on how long an implied warranty (or condition) lasts. So the above limitation may not apply to you.

Except as provided in this warranty and to the extent permitted by law, Air Lift Company shall not be liable for any direct, special, incidental or consequential damages resulting from any breach of warranty or condition, or arising in connection with the sale, use or repair of air lift products, or under any other legal theory, including but not limited to loss of use, loss of revenue, loss of actual or anticipated profits, loss of the use of money, loss of business, loss of opportunity, loss of goodwill, and loss of reputation. Air Lift Company's maximum liability shall not in any case exceed the purchase price paid by you for the Air Lift product. Please note that some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

HOW TO GET SERVICE

If a defect in workmanship or materials causes your Air Lift Performance product to become inoperable within the warranty period, before returning any defective product, call Air Lift Company at (800) 248-0892 in the U.S. and Canada (elsewhere, (517) 322-2144) to obtain a Returned Materials Authorization (RMA) number. The consumer shall be responsible for removing (labor charges) the defective product from the vehicle and returning it, shipping costs prepaid, to Air Lift Company for verification. Returns to Air Lift Company must be postage prepaid and sent to: Air Lift Company • 2727 Snow Road • Lansing, MI • 48917. You must prove to the satisfaction of Air Lift Company the date of original purchase of your Air Lift Performance product. You must also enclose the RMA number and a return address. A minimum \$10 shipping and handling charge will apply to all warranty claims. You must also pack the product to minimize the risk of it being damaged in transit. If we receive a product in damaged condition as the result of shipping, we will notify you and you must seek a claim with the shipper.

WHAT AIR LIFT COMPANY WILL DO

If you submit a valid claim to Air Lift Company during the warranty period, Air Lift Company will, at its option, repair your Air Lift Performance product or furnish you with a new or rebuilt product. Air Lift Company will not reimburse you for repairs or replacement parts provided by other parties. Your repaired or replacement Air Lift Performance product will be returned to you (subject to payment of the required warranty claim shipping and handling charge) and it will be covered under the warranty for the balance of the warranty period, if any. When a product or part is replaced, any replacement item becomes your property and the replaced item becomes property of Air Lift Company. You are responsible for installation/reinstallation (labor charges) of the product.

HOW THE LAW RELATES TO THIS WARRANTY

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. By this warranty, Air Lift Company does not limit or exclude your rights except as allowed by law. To fully understand your rights, you should consult the laws of your state.

Replacement Part Information

If replacement parts are needed, contact the local dealer or call Air Lift customer service at (800) 248-0892. Most parts are immediately available and can be shipped the same day.

Contact Air Lift Company customer service at (800) 248-0892 first if:

- Parts are missing from the kit.
- Need technical assistance on installation or operation.
- Broken or defective parts in the kit.
- Wrong parts in the kit.
- Have a warranty claim or question.

Contact the retailer where the kit was purchased:

- If it is necessary to return or exchange the kit for any reason.
- If there is a problem with shipping if shipped from the retailer.
- If there is a problem with the price.

Contact Information

Mailing address	P.O. Box 80167 Lansing, MI 48908-0167
Shipping address for returns	2727 Snow Road Lansing, MI 48917
Phone	Toll free: (800) 248-0892 International: (517) 322-2144
Email	service@airliftcompany.com
Web address	www.airliftcompany.com

Need Help?

Contact Air Lift Company customer service department by calling (800) 248-0892. For calls from outside the USA or Canada, dial (517) 322-2144.



Connect by searching for **Air Lift Performance** #LifeonAir



Thank you for purchasing Air Lift Performance products!

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